

ASP CALL SELF-REPORTS

JANUARY 31, 2019

The Intercountry Adoption Accreditation and Maintenance Entity

Presenter:

Maria Gocke, Maintenance and Oversight Analyst

OBJECTIVES

Provide an Overview of Self-Reports

- Activities/Events that Require a Self-Report
- Purpose
- Determination of Supporting Documents
- Timelines

Review the Logistics of Self-Reports

- Review Portal Manual
- Submission of Reports
- Communication Regarding Self-Reports

ACTIVITIES/EVENTS THAT REQUIRE A SELF-REPORT

Addition of Outgoing Cases

Actions by Licensing or Other Oversight Bodies or Other Investigative Entities

Allegations of Child Buying or Fraud by an Employee or Associate of the Agency or Person or Arrest of an Employee or Associate of the Agency or Person Related to Adoption Services

Bankruptcy

Change in Address

Change in CEO/Executive Director/Contact Person

Change in Corporate Structure

Completion of the Agency or Person's Annual Financial Review

Completion of the Agency or Person's Audit

Death of a Child

Decision by the Agency or Person to Merge with, Acquire, or be Acquired by Another Party/Entity

Decision of Agency or Person to Close

Discontinuation of Intercountry Adoption Services

ACTIVITIES/EVENTS CONT.

Disruption of an Intercountry Adoption

Dissolution of an Intercountry Adoption

For Lawyers, Loss of Good Standing Status or Initiation of Disciplinary Action by a State Bar Association

For Social Workers, Loss of Good Standing Status or Initiation of Disciplinary Action by State Licensing or Professional Social Work Review Body

Initiation of Intercountry Adoption Services

Initiation of Legal Action by Third Parties

Initiation of Primary Provider Activities

Judgements, Violations, or Convictions of Employees or Associates of the Agency or Person

Loss of Authorization to Provide Adoption Services in any Foreign Country

Notification of Change in Supervised Providers

Opening or Closing an Office

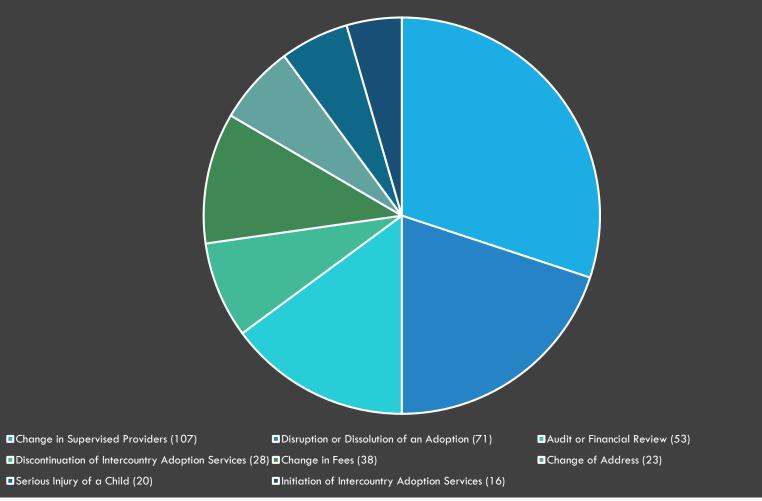
Revocation of State License Authority

Serious Injury of a Child

Significant Change in Compensation for Employees and/or Supervised Providers (Change greater than 10%)

SELF-REPORTS RECEIVED

Most Common Self-Reports



PURPOSE OF SELF-REPORTS

Ensure Compliance

Reporting Requirements

Enhance Services to ASPs by IAAME

Track Trends and Patterns in Intercountry Adoption

DETERMINATION OF SUPPORTING DOCUMENTS

Taken directly from 22 CFR Part 96

Utilize Portal Manual to Determine Required Supporting Documentation – Policy 004 is in Process of Updates

TIMELINES

Portal Manual, Policy 004

- IAAME has been flexible with due dates
- Submit by due date remain open until all required information uploaded

DEVELOPING QUICK GUIDE

Quick Guide will be a 1 to 2 page document you can print or save to your computer which will include self-reports required, due dates, and supporting documentation required.

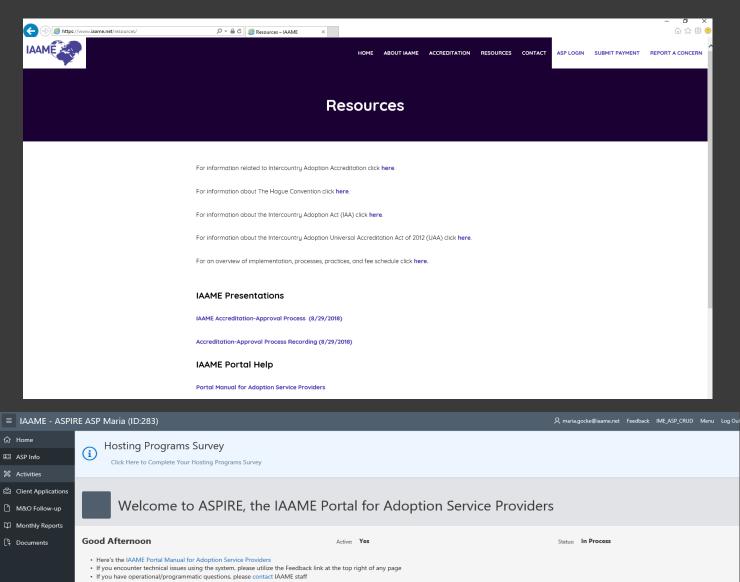
Please reach out to me or your Maintenance and Oversight Analyst if you have other ideas to include in the quick guide

PORTAL MANUAL

Designed to provide ASPs with instruction and assistance with the IAAME Portal.

Can be accessed:

- <u>www.iaame.net/resources</u>
- Portal Homepage



- If you have operational/programmatic questions, please contact
 We will be adding functionality in the weeks and months ahead
- The system will timeout after 30 minutes of inactivity
- Thanks in advance for your patience as we build this

Important Dates

PORTAL MANUAL

Self-report items included in the Portal Manual:

- 1. The type of self-report
- 2. The due date of the selfreport
- The supporting documentation to be provided with the selfreport

Accreditation or Approval for the Addition of Outgoing Cases

Due within five (5) business days of the decision by the agency/person to add outgoing cases

- Formal request letter to IAAME with a brief explanation of the reason(s) for the decision to provide services for outgoing cases
- A copy of the agency's policies and procedures for outgoing cases
- A template/example of the child background study

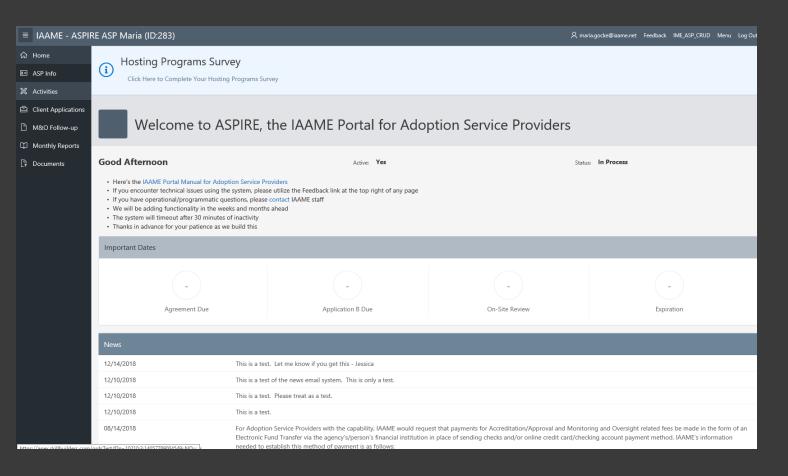
SELF-REPORTS

Upon determination that an event or circumstance has occurred which necessitates the submission of a self-report to IAAME, the ASP has the responsibility to ensure that the self-report is submitted in a timely fashion and in accordance with the due dates outlined in the Portal Manual.

If multiple events or circumstances have occurred, a separate selfreport should be submitted for each individually.

• For example, Change in Supervised Provider or Dissolution of multiple adoptions

To create a new self-report or access existing self-reports the ASP should select Activities from the Menu located on the homepage.



On the Activity page, the ASP can view all created, submitted, pending, and approved self-reports.

Be sure to review the status of all self-reports regularly.

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) Home							
ASP Info	Ad	ctivities					
Activities		View ↑=	Activity Type	Description	Status	Begin date	End date
Client Applications		1	Self-Report	-	Pending IAAME	05/07/2018	
M&O Follow-up		/	Self-Report	-	Not Yet Submitted	05/07/2018	-
Monthly Reports		/	Self-Report	-	Not Yet Submitted	05/11/2018	-
Documents		1	Self-Report	-	Not Yet Submitted	05/23/2018	-
		1	Self-Report	-	Not Yet Submitted	07/18/2018	-
		/	Self-Report	-	Not Yet Submitted	10/01/2018	-
		/	Self-Report	-	Not Yet Submitted	10/01/2018	-
		1	Self-Report	8888	Pending IAAME	10/31/2018	-
		1	Self-Report	-	Not Yet Submitted	11/28/2018	-
		1	Self-Report	-	Not Yet Submitted	01/02/2019	-
	_						1 - 10
	L	Instructions					
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In several areas of the Portal, you will see Instruction prompts. If you have not yet viewed the Instruction prompts, please take advantage of this assistance.

/	Self-Report	-	Not Yet Submitted	05/07/2018	-	
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/	Self-Report	8888	On the Acti documenta		ge, you will b	e able to complete the checklist, add notes and upload supporting
/	Self-Report	-	Please con Reports	sult the IAAM	IE ASP Porta	I Manual for an Appendix listing Supporting Documents for Self-
/	Self-Report	-	1			
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On the Activity main page, to create a self-report, you will select Create Activity in the upper righthand corner.

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M&O Follow-up	1	Self-Report	-	Not Yet Submitted	05/07/2018	
Monthly Reports	1	Self-Report	-	Not Yet Submitted	05/11/2018	-
Documents	1	Self-Report	-	Not Yet Submitted	05/23/2018	-
	1	Self-Report	-	Not Yet Submitted	07/18/2018	-
	1	Self-Report	-	Not Yet Submitted	10/01/2018	-
	1	Self-Report	-	Not Yet Submitted	10/01/2018	-
	1	Self-Report	aaaa	Pending IAAME	10/31/2018	-
	1	Self-Report	-	Not Yet Submitted	11/28/2018	-
	1	Self-Report	-	Not Yet Submitted	01/02/2019	-
						1 - 10
	Instructions					
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Again, you will an Instruction prompt in the self-report, which provides you with additional information to assist in creating and submitting a self-report.

	Description (?)		Status	Begin Date		End Date
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	Created By		Modified	Modified By		ActID
	Gocke, Maria	Instructions : Self-	Report		×	4562
			f-Report supporting documentation, and and Oversight. IAAME requires			
click SAVE.	Your username	self-reports when certa on child safety and/or Self-reports are a defin	ain events occur or are planned the agency/person's ability to c ned set of events and/or circum If-report form and must also inc	to occur which have or potent ontinue to substantially comply stances. Self-reports must be	ially have an impact / with the standards. provided via email	
		1. Click "Create	Activity" to create a new Se	elf-Report Checklist.		
		,	enter additional information of the report. (Be sure to ontered)	0 0 1		
		3. In the Checkli	st ASP section of the Self-I	Report, choose the Self-Re	eport Type	
		from the drop 4 When you ent	down box. er the date of the event or	occurrence A "Link Suppo	ortina	
			to Checklist Item" window v			
		supporting do	click the [Upload] link to th cumentation. The link will o pu're done uploading	0		
		,	ew document, click "Uploa	d New Document" then cli	ck "browse" to	~
ance and Supp	orting Documenta		ck "Link to Current Checklis ert you it's been linked by d	0		
	rmation above and are planned to oc		linked". (If you do not click ", the system will not link th			
		 8. Select "yes" o 9. Click "Submit 	r "no" to attest the informat to IAAME".	ion in the self-report is acc	curate.	
Mode On						

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<u>Fields to enter</u> Description: Make specific to the information being provided

Begin Date: Auto-fill

ASP Notes: Enter any relevant information for IAAME

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P Info	 Activity : Self-Report 								
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kO Follow-up	Self-Report	New FSP- Joe Smith- Armenia	Not Yet Submitted	01/23/2019					
onthly Reports	Created 01/23/2019	Created By Gocke, Maria	Modified	Modified By		ActID 4562			
cuments	Instructions								Delete
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	Checklist								
	Self-Report Type				- select -	~			
	Date of Event/Circumstance and Su	upporting Documentation					UPLOAD		
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Checklist:

Choose appropriate Self Report Type. Be sure to review all Self-Report Types either here or in the Portal Manual.

Checklist		
Self-Report Type	- select - 🗸 🗸	
Date of Event/Circumstance and Supporting Documentation	UPLOAD	
By selecting 'Yes', I attest that the information above and the attached support documents are an accurate reflec	action of the sumt/s) and/or	
circumstance(s) that have occurred or are planned to occur.	- select - V	
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<i>h</i>		
- select -		
 select - 1. Revocation of State License or Authority 		
 Action(s) by Licensing or other Oversight Bodies (local, State, or Federal), o 	or other Investigative Entity	
	ption Related Services, or Filing of Civil or Criminal Charges, or Filing of Child Abuse Charges	
4. Judgements, Violations, or Convictions of Employees or Associates of the A	Agency or Person	
5. Loss of Authorization to Provide Adoption Services in any Foreign Country	ry	
6. Completion of the Agency or Person's Annual Financial Review or Audit		
7. Bankruptcy		
 For Lawyers, Loss of Good Standing Status or Initiation of Disciplinary Action 		
9. For Social Workers, Loss of Good Standing Status or Initiation of Disciplina	nary Action by State Licensing or Professional Social Work Review Body	
10. Decision of Agency or Person to Close		
 Initiation or Discontinuation by the Agency or Person of Intercountry Ado 	doption Services	
12. Request to Open or Close an Office(s)		
13. Accreditation or Approval of the Addition of Outgoing Cases		
14. Change in Corporate Structure	1 () 1 10%) (DD 05D 06 34())	
 Significant Change in Compensation for employees and/or supervised pro 	providers (change greater than 10%) (see 22 CFR 96.34(b))	

23. Allegations of Child Buying or Fraud by an Employee or Associate of the Agency or Person or Arrest of an Employee or Associate of the Agency/Person Related to Adoption Service

16. Change in the Agency or Person's fees charged to prospective adopting individuals/families

20. Change in the Agency/Person's: CEO, Executive Director, or Contact Person

19. Decision by the Agency or Person to Merge with, Acquire, or be acquired by another Party/Entity

Notification of Change in Supervised Provider(s)
 Initiation of Primary Provider Activities

22. Disruption or Dissolution of an Intercountry Adoption

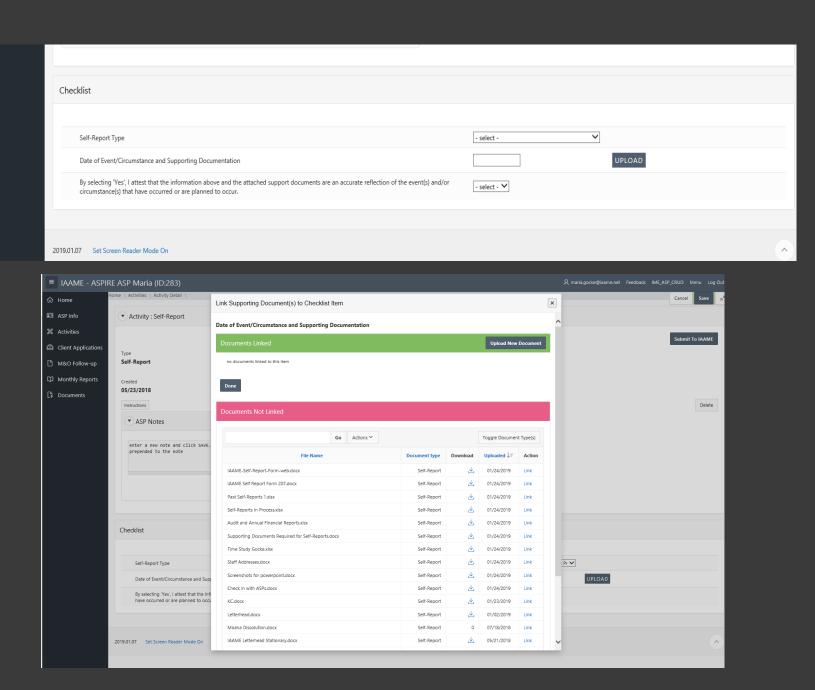
21. Change in Address

24. Death of a Child 25. Serious Injury of a Child

ttached support docur

When you enter the Date of Event/Circumstance and Supporting Documentation, the Portal will automatically open the Link Supporting Document(s) to Checklist Item.

You can always access the Link Supporting Document(s) to Checklist by selecting the UPLOAD icon.



Uploading Documents

- The Green Header titled Documents Linked will show what documents you have linked to the self-report.
- The Pink Header titled Documents Not Linked shows documents that are already in the Portal that have been previously uploaded. Attach these to the self-report by selecting Link.

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e of Event/Circumstance and Supporting D	ocumentation				
Documents Linked				Upload New	Document
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Uploading Documents:

To upload a new document, select Upload New Document in the top righthand corner. The Yellow Header will appear and allow you to browse your computer for documents to upload. Once the document is chosen, select Save Upload.

ocuments Linked			Uploa	d New Document	
File Name	Document type	Download	Uploaded	Action	
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Uploading Documents:

Once all the required documents have been uploaded, select Done.

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Audit and Annual Financial Reports.xlsx	Self-Report	<u></u>	01/24/	/2019 ur	nLink
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Once you have uploaded all required documentation, the last step is to choose Yes or No to the attestation that the information and documents provided are an accurate reflection of the events and/or circumstances.

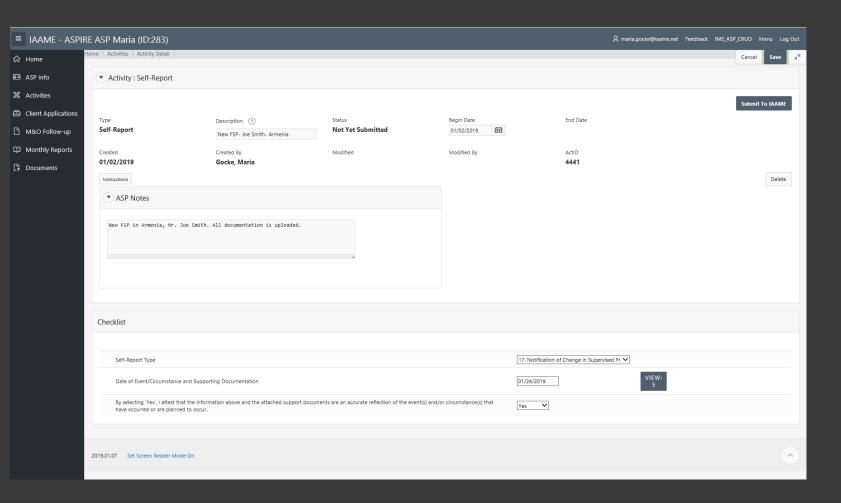
Checklist	
Self-Report Type	17. Notification of Change in Supervised Pr \checkmark
Date of Event/Circumstance and Supporting Documentation	01/24/2019 VIEW:5
By selecting 'Yes', I attest that the information above and the attached support documents are an accurate reflection of the event(s) and/or circumstance(s) that have occurred or are planned to occur.	- select - Yes No

Once the self-report is complete and all supporting documentation as outlined in the Portal Manual has been uploaded, you can select Submit to IAAME. When you do so, a dialog box will appear to confirm your desire to submit.

IAAME - ASPI	RE ASP Maria (ID:283)				R maria. <u>c</u>	jocke@iaame.net Feedback	IME_ASP_CRUD	Menu Lo	g Out
Home	Home \ Activities \ Activity Detail \						Cancel	Save	л ^к
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Client Applications	Туре	Description ⑦	Status	Begin Date	End Date		Jubilit	5 DO WIL	
M&O Follow-up	Self-Report	New FSP- Joe Smith- Armenia	Not Yet Submitted	01/23/2019					
Monthly Reports Documents	Created 01/23/2019	Created By Gocke, Maria	Modified	Modified By	ActID 4562				
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	New FSP in Armenia, Mr. Joo	e Smith. All documentation is upload	If you have submitted all required evi submit your Self-Report, click OK to cancel	dence, and are ready to					
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	Self-Report Type			17. Notification	of Change in Supervised Pr 💙				
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Note: You can leave a selfreport at any time in the process and finish it at a later time. Just ensure you have selected Save in the upper righthand corner to ensure your work completed thus far is saved.

Ensure you do complete and submit the self-report.



IAAME REVIEW

Once IAAME receives the self-report, a Maintenance and Oversight Analyst will review the self-report and supporting documentation to ensure:

- The event or circumstance was appropriately reported as required
- All supporting documentation has been submitted
- The ASP handled the event or circumstance in compliance with the Hague Standards, the IAA, and the UAA.

IAAME REVIEW

Upon review, IAAME will contact the ASP and inform the ASP of either:

- 1. Approval of the self-report or
- 2. The need for additional information and/or documentation

If additional information and/or documentation is necessary, IAAME will return the self-report in the Portal so that the ASP can upload the needed information. IAAME will also email the ASP the needed information and/or documentation.

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The returned self-report will appear on the ASP's Portal Homepage. The self-report can also be accessed in the Activities page of the Portal account.

*NOTE: If additional information or documentation is requested, do not submit a new self-report, simply upload the new information or documentation to the existing self-report.

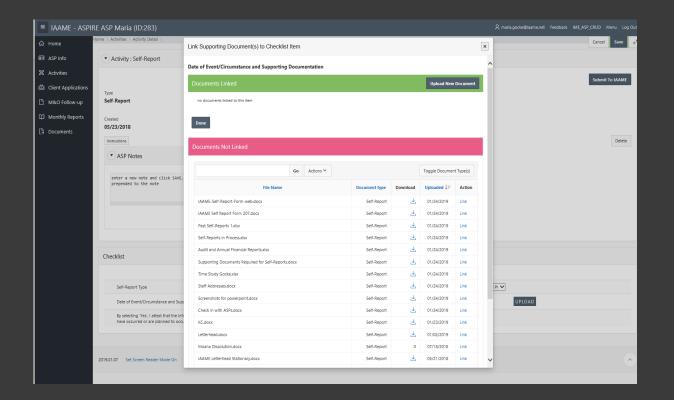
AAME - ASPII	RE ASP Maria (I	D:283)		
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	Good Aftern	noon	Active: Ye	15

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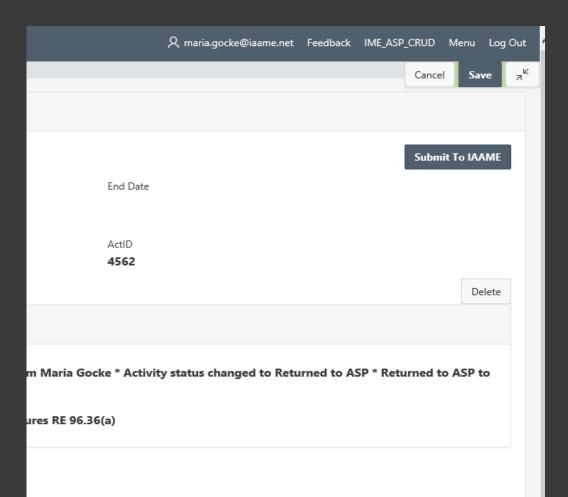
The ASP will upload necessary information and documentation to the self-report by selecting View.

ome \ Activ	laria (ID:283) ities \ Activity Detail \				久 maria.gocke@iaame.	Cancel
Acti	ivity : Self-Report					
						Submit 1
Type		Description ⑦	Status	Begin Date	End Date	Submit
Self-Re	eport	New FSP- Joe Smith- Armenia	Returned to ASP	01/23/2019		
Created		Created By	Modified	Modified By	ActID	
01/23/		Gocke, Maria	01/23/2019	Gocke, Maria	4562	
Instruct						
•	ASP Notes			IAAME Notes		
ente prep	er a new note and click SAVE. pended to the note	. Your username and today's date/	time will be	01/23/2019 04:20 pm l upload: FSP Agreement Policies and Procedure	Maria Gocke * Activity status changed to F s RE 96.36(a)	Returned to ASP * Returned to A
01/2 Arm	23/2019 04:19 pm Maria Goc Ienia, Mr. Joe Smith. All docu	:ke * Activity status changed to: Po umentation is uploaded.	ending IAAME * New FSP in			
Checkli	ist					
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The Link Supporting Document(s) to Checklist dialog box will appear again, and the ASP can upload additional documentation following the same steps as previously completed.



Once all documentation and information has been uploaded, the ASP will select Submit to IAAME in order to resubmit the self-report.



IAAME REVIEW AND APPROVAL

IAAME will review the additional information and documentation. Once all documentation and information has been provided, and IAAME has ensured the ASP is in compliance with the Hague Standards, the IAA, and the UAA concerning the reported event/circumstances, IAAME will approve the self-report.

APPROVAL

IAAME will notify the ASP of the approval of the self-report.

The ASP can view the approved self-report on the Activities portal page.

SP Info	Activities					
Activities	View ↑=	Activity Type	Description	Status	Begin date	End date
lient Applications	1	Self-Report	-	Pending IAAME	05/07/2018	-
/I&O Follow-up	1	Self-Report	-	Not Yet Submitted	05/07/2018	-
Nonthly Reports	1	Self-Report	-	Not Yet Submitted	05/11/2018	-
Documents	1	Self-Report	-	Not Yet Submitted	05/23/2018	-
	1	Self-Report	-	Not Yet Submitted	07/18/2018	-
	1	Self-Report	-	Not Yet Submitted	10/01/2018	-
	1	Self-Report	-	Not Yet Submitted	10/01/2018	-
	1	Self-Report	aaaa	Pending IAAME	10/31/2018	-
	1	Self-Report	-	Not Yet Submitted	11/28/2018	-
	1	Self-Report	-	Not Yet Submitted	01/02/2019	-
	1	Self-Report	New FSP- Joe Smith- Armenia	IAAME Approved	01/23/2019	01/23/2019
						1 - 11

2019.01.07 Set Screen Reader Mode On

SELF-REPORT COMMUNICATION

All communication between the ASP and IAAME regarding the selfreport will occur via email.

If the ASP has questions regarding the self-report, please submit these to IAAME via email, not via the Portal, to ensure a quick response from the assigned Analyst.

ADDITIONAL INFORMATION

Multiple ASPs have requested clarification regarding the ASP's compliance with 22 CFR 96.45(a) and 22 CFR 96.46(a), and the ASP's responsibilities accordingly.

22 CFR 96.45(a)- Domestic Supervised Providers

(a) The agency or person, when acting as the primary provider and using supervised providers in the United States to provide adoption services, ensures that each such supervised provider:

(1) Is in compliance with applicable State licensing and regulatory requirements in all jurisdictions in which it provides adoption services;

(2) Does not engage in practices inconsistent with the Convention's principles of furthering the best interests of the child and preventing the sale, abduction, exploitation, or trafficking of children; and

(3) Before entering into an agreement with the primary provider for the provision of adoption services, discloses to the primary provider the suitability information listed in §96.35.

22 CFR 96.46(a)- Foreign Supervised Providers

(a) The agency or person, when acting as the primary provider and using foreign supervised providers to provide adoption services in foreign countries, ensures that each such foreign supervised provider:

(1) Is in compliance with the laws of the foreign country in which it operates;

(2) Does not engage in practices inconsistent with the Convention's principles of furthering the best interests of the child and preventing the sale, abduction, exploitation, or trafficking of children;

(3) Before entering into an agreement with the primary provider for the provision of adoption services, discloses to the primary provider the suitability information listed in §96.35, taking into account the authorities in the foreign country that are analogous to the authorities identified in that section;

(4) Does not have a pattern of licensing suspensions or other sanctions and has not lost the right to provide adoption services in any jurisdiction for reasons germane to the Convention or the Convention's principles of ensuring that intercountry adoptions take place in the best interests of children and preventing the abduction, exploitation, sale, or trafficking of children; and

(5) Is accredited in the foreign country in which it operates, if such accreditation is required by the laws of that Convention country to perform the adoption services it is providing.

SUPERVISED PROVIDERS

The Standards require Primary Providers to ensure certain provision of the Supervised Providers.

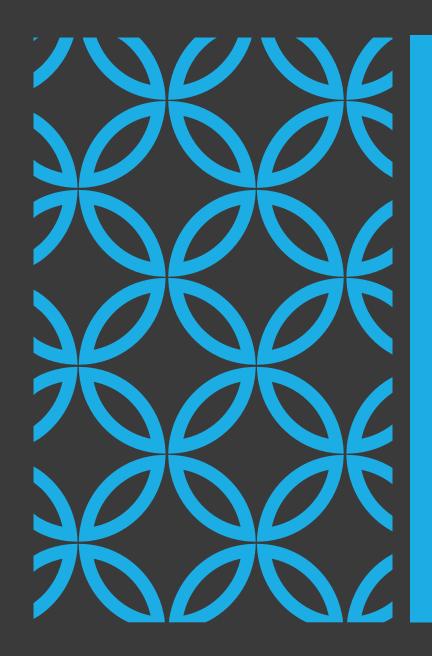
It is the responsibility of the Primary Provider to ensure the supervised providers meet these requirements.

During submission of self-reports, IAAME will require Primary Providers to submit evidence that the Primary Provider has ensured the Supervised Provider meets these requirements.

SUPERVISED PROVIDERS

In order to show compliance with these Standards, the ASP can submit any and all documentation which would evidence compliance, including, but not limited to,

- License/Accreditation/Letter of Good Standing
- Policies and Procedures
- Background Clearances
- Documentation from Central Authority
- References



CONCLUSION

IAAME is appreciative of the cooperation of the ASPs, and the effort that ASPs have put forth to ensure compliance.

If you have further questions regarding self-reports or the information discussed today, please contact your Maintenance and Oversight Analyst.