



1.888.241.6930
www.iaame.net

Intercountry Adoption Accreditation and Maintenance Entity, Inc.

Physical Address: 802 NW 5th Avenue. • Gainesville FL 32601 • USA

Mailing Address: 5950 NW 1st Place, Suite A • Gainesville FL 32607 • USA

August 27, 2020

IAAME Updated Messaging COVID-19 Pandemic Crisis

Due to the continued effects of the COVID-19 global pandemic on the operations of Adoption Service Providers (ASPs), IAAME would like to make ASPs aware of the following revisions and extensions of deadlines for accreditation and approval and monitoring and oversight activities practices and guideline during this crisis. IAAME will continue to monitor and make future adjustments to deadlines and other guidelines as needed.

Monitoring and Oversight

Complaints:

Any new requests for evidence made by IAAME related to a complaint investigation made on or after the date of this notice will have a deadline for submission of evidence no less than 90 calendar days, unless the complaint is related to an immediate child safety issue, or if an open complaint must be resolved prior to an accreditation/approval renewal decision may be made.

Adverse Action:

ASPs that receive a Notice of Deficiencies related to an adverse action on or after the date of this notice, will be given a deadline for submission of any required evidence no less than 90 calendar days, unless the action that must be taken by the ASP is due to an immediate child safety issue, or the adverse action is required to be addressed prior to an accreditation/approval renewal decision may be made.

Self-Reports:

Any requests made by IAAME on or after the date of this notice for submission of additional evidence related to a previously submitted self-report, or requests for additional evidence related to a self-report submitted on or after the date of this notice, will be given a deadline of no less than 90 calendar days for submission, unless the self-report is related to an immediate child safety issue, or if the self-report involves information that is a critical component to an accreditation/approval renewal decision.

Application Part B Submission:

For ASPs beginning the accreditation or approval renewal process that have not yet participated in an intake call with IAAME as of the date of this communication:

- The Application Part B will be due on the date agreed upon by IAAME and the ASP during the intake call.
 - Every effort will be made in conjunction with the agency or person to set the date for submission of the Application Part B that is three months prior to the date of the on-site review.
 - On a case by case basis and due to effects of COVID 19 on the agency's or person's ability to complete actions related to submission of the Application Part B, IAAME will consider requests by the agency or person to extend the date for submission of the Application Part B.
 - All dates scheduled for submission of Application Part B will not extend beyond 60 calendar days before the scheduled review
-



1.888.241.6930

www.iaame.net

Intercountry Adoption Accreditation and Maintenance Entity, Inc.

Physical Address: 802 NW 5th Avenue. • Gainesville FL 32601 • USA

Mailing Address: 5950 NW 1st Place, Suite A • Gainesville FL 32607 • USA

Please note: For ASPs that have already participated in an intake call with IAAME with an Application Part B scheduled to be due November 1, 2020 or later, the Application Part B will remain due as scheduled.

IAAME will consider exceptions to the above due dates on a case-by-case basis, upon request by the ASP.

Child Safety and Risk to Children

If something is determined to be an immediate child safety-related risk, IAAME is required as the accrediting entity to take action. IAAME will work directly with ASPs on a case-by-case basis to address these issues, if they arise.

Ongoing Monitoring of the Plan of Action

IAAME will continue to reassess the effects of COVID-19 on daily operations monthly and make adjustments as needed. If plans are to be revised, IAAME will send updated communication to all Adoption Service Providers via a Portal Newsfeed post.